

Rexnord CustomerCare Team

Northeast Region

1-866-REXNORD (866-739-6673)

614-675-1898 (fax)

CustSvc-Northeast@Rexnord.com

Customer Focus Team Responsibilities

All Quotation, Order, Field Sales Support, Product Selection, Pricing, Lead-times, Order Processing, Order Status, Expedites, Product Information and Technical Support.

Hours of Operation:

Normal Working Hours: 7am ET – 7pm ET
Afterhours Emergency Breakdown Support:
Call 866-Rexnord (866-739-6673)

Customer Advocates

Ona Cole

Dennis Fonzi



Carol Ray

Stephanie Smith



Senior Customer Advocate

Anita Cordle

Suzie Kennedy



CustomerCare Supervisor

Deb Montag

Deb.Montag@Rexnord.com

614-675-1915 (office)

614-378-1144 (cell)



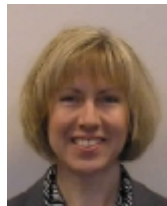
CustomerCare Director

Kim Harman

Kim.Harman@Rexnord.com

414-643-3354 (office)

414-350-4832 (cell)



CustomerCare VP

Paula Busby Latta

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414-643-2075 (office)

414-460-8207 (cell)

