

# Rexnord CustomerCare Team

## Europe, Middle East and Africa Region

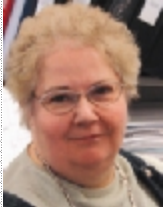
**414-643-2366 (phone)**

**414-643-2525 (fax)**

**International1@Rexnord.com**

### Customer Advocates

Judy Karczewski



### Senior Customer Advocate

Morgan Pachter



### Export Coordinators

Terri Sosalla    Mary Tobias (Aerospace)



### Interim International Leader

Anne-Louise Dietrich

Anne-Louise.Dietrich@Rexnord.com

414-643-2260 (office)

414-526-7934 (cell)



### CustomerCare VP

Paula Busby Latta

Paula.Latta@Rexnord.com

414-643-2075 (office)

414-460-8207 (cell)



### Customer Focus Team Responsibilities

All Quotation, Order, Field Sales Support, Product Selection, Pricing, Lead-times, Order Processing, Order Status, Expedites, Product Information and Technical Support.

### Export Coordinator Responsibilities

International Invoicing, Export Documentation, Logistics and shipping information.

# Rexnord CustomerCare Team

## Northeast Region

**1-866-REXNORD (866-739-6673)**

**614-675-1898 (fax)**

**CustSvc-Northeast@Rexnord.com**

## Customer Focus Team Responsibilities

All Quotation, Order, Field Sales Support, Product Selection, Pricing, Lead-times, Order Processing, Order Status, Expedites, Product Information and Technical Support.

## Hours of Operation:

Normal Working Hours: 7am ET – 7pm ET  
Afterhours Emergency Breakdown Support:  
Call 866-Rexnord (866-739-6673)

### Customer Advocates

Ona Cole

Dennis Fonzi



Carol Ray

Stephanie Smith



### Senior Customer Advocate

Anita Cordle

Suzie Kennedy



### CustomerCare Supervisor

Deb Montag

[Deb.Montag@Rexnord.com](mailto:Deb.Montag@Rexnord.com)

614-675-1915 (office)

614-378-1144 (cell)



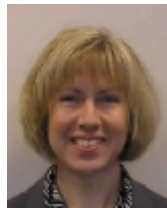
### CustomerCare Director

Kim Harman

[Kim.Harman@Rexnord.com](mailto:Kim.Harman@Rexnord.com)

414-643-3354 (office)

414-350-4832 (cell)



### CustomerCare VP

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